
THANK YOU for scheduling with RedRock Resurfacing!

To ensure our technicians can successfully complete the scheduled work please see the below criteria and double check all are met by the time our technician arrives. ***If the Technician arrives for the scheduled appointment and the apartment is not ready within 15 minutes, there will be a re-scheduling/trip fee of \$100.00.***

- ☑ **All maintenance and or personal belongings have been removed from the area**
 - Must have at least 6 feet of clear space around the surface
 - If technician is required to move maintenance and or tenant belongings, RedRock Resurfacing will not be held liable should belongs not be put back or accidently damaged
- ☑ **Appliances will be removed, if desired, by property and will remain uninstalled until surface cures for 24 hours at which time property will reinstall**
 - If technician needs to remove appliances and flooring is damaged, RedRock will not be held liable for repair or replacement
- ☑ **The surface is clean, dry and free from water leaks and standing water**
 - Tub spouts, shower heads are not dripping
- ☑ **Any residents, including pets, will vacate the area for 5-12 hours**
 - Resurfacing does create a paint smell and it is recommended that if you have a sensitive sense of smell, respiratory or other health issues, have an infant/child, etc. you vacate the area for at least 24 - 48 hours or until the solvent smell is undetectable. If you do not, then RedRock Resurfacing, coatings manufacturer and property are not liable for any health issues/claims arising from the resurfacing
- ☑ **Our technicians carefully protect the surrounding areas but resurfacing creates a lightweight dust, some of which will be left behind after we complete the job**
 - If you have any belongings that you want especially protected please cover before the said appointment
- ☑ **Masking paper/plastic may be left surrounding surface pending surface or layout**
- ☑ **Coating can be used as early as 24 hours after completion but performance will be jeopardized**
 - We recommend waiting 2-3 days before using surface to maximize performance
 - Coatings are fully cured after 14 days, pending ambient temperature of the unit
- ☑ **Suction bathmats will not be used on bathtubs as it weakens adhesion and can cause resurfacing to lift. Suction bathmats will void warranty**
- ☑ **Do not cut on the surface or drop heavy items as it may chip or damage the surface**
- ☑ **Closest window or door will be available to ventilate out of**
 - If we cannot ventilate the unit we will reschedule
 - Technician may run ventilation hose through bedrooms
- ☑ **Hardware may be taken off and left in work area**
 - RedRock is not responsible for reinstalling hardware, glass doors, shower rods, splash guards, etc.

If the unit scheduled is occupied please note that the occupied unit waiver must be signed and returned to RedRock Resurfacing by 12pm two days prior to the scheduled appointment date, otherwise your appointment will be taken off the schedule and a rescheduling fee will be applied. Please call 206.375.5157/email orderforms@redrockresurfacing.com with any questions on the requirements for the appointment.